

Trunk Side Recording

When connected to the trunk side (lines coming in from the phone company) of the PBX all incoming and outgoing calls are recorded. Extensions to extension calls are internal and therefore not recorded. Trunk lines are assigned on a first available basis meaning that extension recordings are distributed over the number of connected recording channels. If Caller ID service is activated the ATIS recorder captures (option) the number and makes it available as search criteria for call retrieval.

